

April 1, 2020



In an effort to continue additional precautionary measures and communicable disease protocol, Bona Vista will extend current program suspensions and measures through April 17, 2020. This decision is to assist in the continual reduction and spread of COVID-19.

As a friendly reminder,

All residential locations, group home or community living, restrict visitation of ALL visitors and non-essential healthcare personnel. The only exception for visitors is for compassionate care situations, as in end of life. All outings need to be restricted except for grocery necessities and emergency medical care.

Those visitors who are permitted, per the President, will be:

- Instructed before entry to the location of the need to be screened for temperature and symptoms;
- Limited to a specific location (the client's room or other designated location); and
- Required to perform hand hygiene and wear personal protective equipment (PPE) including gloves and a standard facemask, if available.

In lieu of in-person visits, Bona Vista will continue to do our best to facilitate increased video chats and phone calls for your loved one in order to help minimize the negative psychological impact of restricted visitation.

Additional information on communicable disease notification protocol is listed below:

- If an agency client or staff is diagnosed with a communicable disease, like COVID-19, the program Vice President, Human Resources and President must be notified immediately.
- The President and Human Resources will determine the appropriate response, on a case-by-case basis in collaboration with guidance from the local Health Department.
- The President and Human Resources are responsible for appropriate notification to department staff, guardians and health authorities.

I understand this may lead to significant and understandable emotional distress, even among those who have not been, and don't know if they will be, directly exposed to the disease. United Way of Howard and Tipton counties has an online database you can access at searchunitedwayhowardcounty.org or searchunitedwaytiptoncounty.org. Miami county residents can locate information at uwmiamip.org. If you need further information, please contact us at 765-457-8273.

#CaringThroughCOVID

Thank you!

Brianne Boles
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