







FISCAL YEAR 2013





To sum up 2013, we need to discuss the Bona Vista staff. We have a motivated team who make the agency strong. We have Industrial Services staff that have been with the agency for decades and have contributed to the success of so many of the people that we serve. The Direct Support Professionals in this department are capable of working on Industrial issues and then moving on to programming needs within minutes. They are a dedicated crew who have a common goal.

Our Early Childhood Staff have given the community a Nationally Accredited Early Childhood Program and a level 4 Paths to Quality Provider. Only the best for Howard and Miami Counties! Our Early Head Start went through our National Accreditation process and completed the process with perfection. We have one of the finest programs in the state. Incidentally, Indiana ranks very high with both Early Head Start and Head Start outcomes. Our Child Care Solutions works in 11 counties helping early childhood providers reach a level of excellence. The training they provide across the counties offer countless hours of quality childcare and more. Our pediatric therapists are available for services within four counties.

# FROM THE PRESIDENT

Each therapist is a strong communicator and works closely with our families to provide the infant or toddler the services necessary for them to reach their developmental milestones.

Our Residential Services continues to improve and enhance systems. The staff members are always looking for new training and systems to enhance quality throughout our homes. We continue to focus on the needs of each home and it may be furnishings to new dinner menus. All the Direct Support Professionals in the homes try to make each home a safe and happy environment. They are a family!

WorkForce Diversity staff led the state on job placements. They have made headway in surrounding counties too, and are known for positive outcomes. Several staff members are now sitting on our trade associations committees offering input into system designs and reimbursement. We look forward to continued growth in this area. Our group also reaches out to Veterans and will support them in their search for a viable job.

Supported Living continues to grow in the number of referrals. Finding Direct Support Professionals who have the passion for this hard work takes time. We have been fortunate to find some very committed staff that has the heart and the skill level needed to care for the people in this important program. Lots of training is needed to keep staff abreast of all of the needs of the people entering our services. We appreciate all that the Supported Living Department continues to do for the people under our care.

All staff involved in our Day Services from Community Connections to our Habilitation and Community Based services are creative and patient providers of services. The staff in this area offers a menu of services that meet the individual needs of all who come through our doors. All programs are individualized so that the people we serve have choice and input into their daily activities.

Many thanks go to our Business Office and IT Departments for making sure the agency infrastructure is running well. They're inundated with policies and regulatory changes regularly. They charge on keeping our agency in top shape for all audits.

Human Resources brings us our quality staff while handling the important day-to-day needs of our staff. Maintaining all of our benefits is time consuming and quite necessary to attract quality personnel who believe in our mission, but this group of staff does a stellar job managing a demanding load.

Our Maintenance, Janitorial and Safety staff are amazing. From Adapt-Abilities, to taking care of the Vistas and the horrible aftermath of the tornado; we could not have been more fortunate to have the team we have working tirelessly for Bona Vista. Everyday this team adds something positive to the entire organization.

Our Development Department brings to you outstanding publications such as this Annual Report. Information can be found on our website, Facebook, or our twitter account. We have countless newspaper articles about all areas of the organization and tours throughout the agency on a regular basis. We have staff that present on the air of our local radio stations and an array of special events for all ages.

Bona Vista means good view; our good view is in the eyes of our staff! It is their vision and dedication to the mission that is the foundation of Bona Vista Programs, Inc.

Ju S. Dunn

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### CHILD CARE SOLUTIONS

Child Care Solutions (CCS) offers Paths to QUALITY, a voluntary statewide rating system that offers assistance, resources, and mentoring to eligible child care programs. This includes unlicensed registered child care ministries who have achieved the Voluntary Certification Program and to licensed child care centers and licensed home providers who seek to provide high-quality care to children through an 11-county wide area. Paths to QUALITY™ has grown tremendously over the past three years. Across the state of Indiana, 2,364 child care providers have enrolled in the voluntary program, which has impacted the lives of over 87.782 children.

CCS provided 407 trainings for over 2,599 parents, child care providers and community partners on the topics of child development and health and safety in Adams, Blackford, Fulton, Grant, Howard, Huntington, Jay, Miami, Tipton, Wabash, and Wells counties. Our trainings have impacted 8,375 children through training and support.

The 2013 Get Your Geek On: Unleash and Explore Your Love for Math and Science Conference served approximately 69 attendees, thus impacting more than 870 children. CCS was awarded the Indiana Non Formal Child Development Associate Project grant for the fourth year, which allowed 9 early childhood professionals from Howard, Miami, Jay and Cass counties to receive education credentials while maintaining full time employment. Child Care Solutions helped 674 families find high-quality child care enabling parents to work and/or attend school knowing their children were well cared for by their chosen provider.



# **IMAGINE THAT! INNOVATION CENTER**

The children's center opened in February of 2013 and was a place of learning and creative thinking for many of the children in Kokomo. The facility offered approximately 20 different special events featuring programs from community members such as Indiana Pest Control, Childcare Solutions, local artists and child specialists. Events such as "Good Bugs, Bad Bugs" taught children the importance of knowing which bugs are your friends and which bugs you should avoid. The facility offered seven different themed rooms: Princess, Cars and Legos, Robotics, Interactive Games, Art and Dress up and a room for the toddlers. Imagine That! was hit by the tornado on November 17, 2013 and the program has moved to a temporary location, 2751 S. Albright Rd., Kokomo. The facility features several of the same themes and also includes the Music Room!



# POSITIVE RESULTS FOR KIDS

Throughout the past year, Positive Results for Kids—with the help from United Way of Howard County—screened 55 children for developmental delays. Parents and guardians of those 55 children rated the developmental screening process with 100% satisfaction. The program has undergone many changes within the last year: a new director—Adria Snoddy, began working with the team in early 2013; the waiting area received a few cosmetic changes; and our team of therapists is constantly growing. Our team of speech, physical, occupational and developmental therapists work with a wide range of children. They provide services to school-funded children from eight different contracted schools within Howard and surrounding counties, provide outpatient physical and occupational therapy in the clinic and see children within the First Steps system. As a pediatric therapy program with clinic and home based services, Positive Results is great place for college students to complete their clinical rotations, experiencing a wide range of pediatric therapies. In the past year, our therapists have worked with students from Brown Mackie, Ivy Tech and University of Indianapolis.



# ANNUAL DSP Award Winner

Becky Ashenfelter, Early Head Start Prenatal Specialist

# KEYS FOR KIDS Preschool

Two additional classrooms were approved to be used as licensed full day classrooms. The two 3-5 year old full day classrooms were divided into a 3/young 4 year old full day classroom and a Kindergarten Readiness full day classroom. One of the rooms was transformed into a gym and the other room was turned into a Math and Science Enrichment room.

Early Childhood Services established a Building Self Es-Team Leadership committee in Kokomo. The committee is comprised of staff, parents, and directors. The goal is to promote social emotional skills in our building. We set four program wide expectations: Be Safe, Be Kind, Be Friends, and Be Healthy.

Our Full Day 2 year old Preschool Teacher received the Terri Lynne Lokoff/Children's Tylenol National Child Care Teacher Award.

400

children served through
Positive Results for Kids,
First Steps, Early Head
Start and Keys for Kids
Preschool.

# EARLY HEAD START

(EHS) serves expectant mothers and children ages birth to three years. Taking a proactive, family-centered approach, Early Head Start offers center or homebased child care and family development programming free of charge to those who meet the income requirements. EHS served 28 pregnant women and 152 children in FY 13. There were over 65 fathers who participated in the program through center based activities. EHS officially received a Gold Status for CACFP. The goal of the CACFP program is to improve the diets of young children and increase the opportunity for children to eat a variety of nutritious foods.



#### RESIDENTIAL SERVICES

The Bona Vista group home residents require 24-hour care to increase their skills in areas such as personal care, household, finances, medication administration, first aid/safety, decision making and social skills. A client's participation at their own level is important for teaching new skills as written in their individual specific plans and for developing social skills, communication and overall quality of life. Increasing skills promotes a greater independence so a client may someday progress into other services provided by the agency such as supported employment and/or supported living.

Sixty four adults were served in residential services in FY 13, with three being new to our program.



100% of family members or guardians felt that Bona Vista staff listened to their opinions and concerns

97% of family members or guardians were satisfied that their loved one enjoyed his/her placement at the group home

94% of family members or guardians reported feeling that the services Bona Vista provides met the needs of their loved one

83% of consumers enjoyed living in the group home and liked the activities offered

#### SUPPORTED LIVING SERVICES

SUPPORTED LIVING SERVICES provides residential support in the home of the person served. Supported Living Services are provided as little as one hour a week and can range up to 24 hours a day. While receiving Supported Living Services, a person served works on individualized goals that are developed during the individual's team meeting. Supported Living goals range from daily living skills,

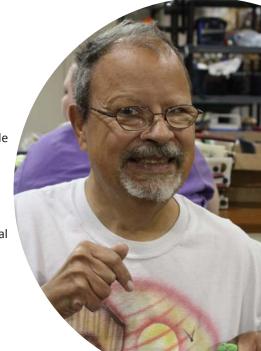
residential management, budgeting and shopping to community integration, financial management and management of medical needs. Supported Living Services are provided in Howard and Miami Counties. The Supported Living program served 81 individuals in Fiscal Year 13. Supported Living employs over 100 Direct Support Professionals. Out of 43 sites, 15 sites require 24 hour support.

### PARTICIPANT ASSISTANCE CARE

PARTICIPANT ASSISTANCE CARE (PAC) is a non-goal based service provided to individuals receiving services on the Family Support Waiver. The Direct Support Professionals assist the person served with daily living skills, residential management, budgeting and shopping, community integration, financial management and management of medical needs. Participant Assistance Care is provided in Howard and Miami Counties. The Participant Assistance Care program served 20 individuals in FY 13.

# RESPITE CARE

RESPITE CARE is a non-goal based service that gives primary caregivers a break to complete activities that they need to, without having to worry about their loved one. Respite care cannot be provided while the primary caregiver is at work. Respite care can be provided in the community or at the person's home. The Direct Support Professionals can visit with the person served, help with meal preparation, medication reminders or take the individual into the community to participate in activities. Respite Care is provided in Howard and Miami Counties. The Respite program served 10 individuals in FY 13.



# **BONA VISTA INDUSTRIES**

Bona Vista Industries (BVI) provides vocational and life experiences in an integrated industrial setting through subcontract services and group habilitation. In FY 13, BVI continued to provide part cleaning for the automotive industry, assembly and sub-assembly for numerous other companies, first aid kits, spill kits, mailings and scanning. Shredding and recycling continued to grow in Howard county and surrounding counties. We were awarded a robotics competition kitting contract, which involved domestic and international shipping to teams involved in the robotic competition. This contract provided several BVI work areas with new and additional work.

During the last fiscal year, BVI served 219 consumers in our Kokomo and Peru facilities. BVI assists adult individuals in having a meaningful, daily work experience.



**BVI** served

219
consumers in our
Kokomo and Peru



# COMMUNITY BASED HABILITATION SERVICES

INDIVIDUAL COMMUNITY BASED HABILITATION
SERVICES is designed to help persons served meet
personal goals of learning new skills, becoming
more independent in everyday life and exploring the
community for activities. The Habilitation Staff work
with individuals in the acquisition and retention of skills
in the following areas: leisure activities and community/
public events, educational activities, hobbies, unpaid work
experience and maintaining contact with family and friends.

They might also provide training and education in self-direction designed to help individuals achieve the following outcomes: develop self-advocacy skills, exercise civil rights, acquire skills that enable the ability to exercise self-control and responsibility over services and supports received or needed and acquiring skills that enable the individual to become more independent, integrated or productive in the community. Individual Community Based Habilitation Services are provided in Howard and Miami Counties. The Individual Community Based Habilitation program served 33 individuals in the community in FY 13.



#### **WORKFORCE DIVERSITY**

WorkForce Diversity, the vocational services division for Bona Vista Programs, has successfully served Howard County and surrounding counties for over 40 years. WFD provides services through Vocational Rehabilitation, Ticket to Work, Access to Recovery, benefits counseling, Career Scope, job shadowing at our Vocational Training Center and supported employment follow-along services.

This past year WorkForce Diversity successfully placed 97 clients in community jobs. Currently, our placement rate for Vocational Rehabilitation is 66.67%; the state requires 55.8%. WorkForce Diversity also has two advanced certified Benefits Information Network (BINS) specialists and one Community Work Incentive Coordinator. In the last year, WorkForce Diversity completed 39 benefit plans for Vocational Rehabilitation. WorkForce Diversity works with a variety of disabilities including; physical impairments, mental illness, intellectual and developmental disabilities.





### **ADAPT-ABILITIES**

The Adapt-Abilities program has grown tremendously in the past year. Adapt-Abilities staff worked alongside our maintenance team and helped with revisions to the agency and group homes as well as serving individuals through Area 4 and Area 5, VA and private pay clients. This year the team built wooden ramps, installed handrails and grab bars, constructed complete shower and bath remodels, widened doorways, etc. The newest venture for Adapt-Abilities will be to partner with our Industries program and design, build and sell custom children's furniture.





United Way Funded Agency

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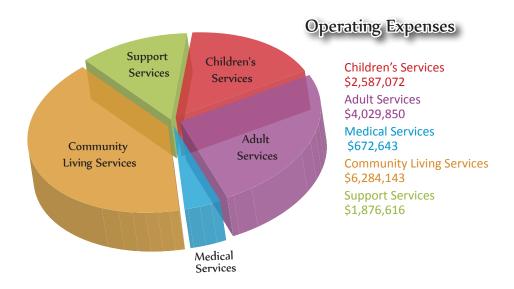
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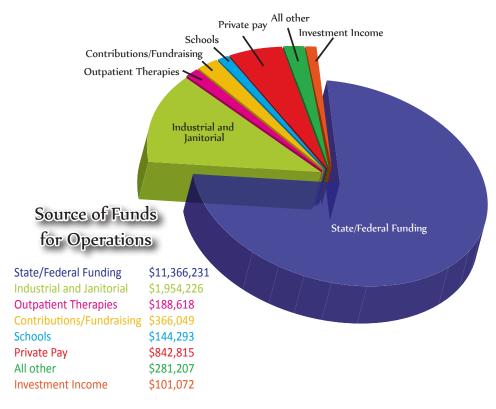
**Sweet Poppins** 

Truist

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The financial information below represents the period from July 1, 2012 - June 30, 2013 (Fiscal Year 2013), as audited by Blue & Company LLC.





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