



Bona Vista Programs'
Annual Report
Fiscal Year 2011



President's Report

Thanks to all who supported Bona Vista Programs over the past years. As always, we could not do it without the dedication of over five hundred employees. The Bona Vista Board of Directors did an outstanding job leading the organization into new service areas and focusing on a practical strategic plan that is focused on quality of care and program excellence. As in past years, the Family and Social Services Administration's modifications to service and reimbursement made this year extremely challenging. Sizeable cuts were felt in almost all areas of services which required the agency to make adjustments in administration, and redesign areas of service delivery. Through that process we have achieved our goals, but I want to recognize the staff for digging in and making the necessary adjustments. Clearly our focus has and will continue to be on quality of care and providing a safe environment for all of the people that we serve. I want to thank our administration staff for jumping in and taking on additional duties and doing what was necessary to maintain the highest standards of quality of care and service delivery.

As we look into the future, we see more challenges coming both federally and at the State level. This will require the agency to remain engaged and stay on top of Federal Medicaid and how it will be orchestrated at the State level. We must continue to have strong communication with our local legislators, and look for guidance from an active Board of Directors.

Sincerely,

A handwritten signature in black ink, appearing to read "Jill Dunn". The signature is fluid and cursive, with the first name "Jill" and last name "Dunn" clearly distinguishable.

Jill Dunn
President

Board of Directors

Officers

Chairperson

Andy Baker

Vice Chairperson

Steve Parrott

Treasurer

Karen McKinney

Secretary

Ken Lucas

Members

Tarita Brown

J.R. Campbell

Pedro Castillo

David Clark

Jason Coan

Jan Dieterly

Renell Finke

James Glaub

Mark Jansen

Linda Kitchell

Randy Morris

Kathy Rethlake

David Shultz

Lynn G. Smith



*We build the
foundation of success
for children and adults,
regardless of abilities,
through encouragement,
independence and inclusion
in reaching their
maximum potential.*

Supported Living Services

provides residential support in the home of the person served. Supported Living Services are provided as little as one hour a week and can range up to 24 hours a day. While receiving Supported Living Services, a person served works on individualized goals that are developed during the individual's



team meeting. Supported Living goals range from daily living skills, residential management, budgeting and shopping to community integration, financial management and management of medical needs. Supported Living Services are provided in Howard and Miami Counties. The Supported Living program served 60 individuals from one hour a week to 24 hours a day in FY 11. We currently have 12 twenty-four hour supported living sites and employ 92 Supported Living Staff members.

Individual Community Based Habilitation Services

is designed to help persons served meet personal goals of learning new skills, becoming more independent in everyday life and exploring the community for activities to become involved in. This service is provided in as little as 3 hours a week and must be provided in the community. The Supported Living Staff will work with individuals in the acquisition and retention of skills in the following areas: Leisure activities and community/public events, educational activities, hobbies, unpaid work experience and maintaining contact with family and friends. They might also provide training and education in self direction designed to help individuals achieve one or more of the following outcomes: develop self advocacy skills, exercise civil rights, acquire skills that enable the ability to exercise self control and responsibility over services and supports received or needed and acquiring skills that enable the individual to become more independent, integrated or productive in the community. Individual Community Based Habilitation Services are provided in Howard and Miami Counties. The Individual Community Based Habilitation program served 40 individuals in the community in FY 11.

Residential Services

with Bona Vista Programs served a total of 64 adults in FY11. We opened two new group homes to raise our total number of supervised group living sites in Howard and Miami Counties to eight homes. The Bona Vista group home residents require 24-hour care to increase their skills in areas such as personal care, household, finances, first aid/safety, decision making and social skills. A client's participation at their own level is important for teaching new skills as written in their individual specific plans and for developing social skills, communication and overall quality of life. Increasing skills promotes a higher independence so a client may someday progress into other services provided by the agency such as supported employment and/or supported living.

For FY11 the Client satisfaction rate was:

- 90% liked living in the group home
- 100% liked the activities in which they choose to participate
- 97% felt staff listened to what they have to say
- 100% felt they received the help they need

Community Connections Program

is a structured day program for adults with severe to profound intellectual disabilities. Programming provides intensive training in daily living skills and includes, but is not limited to, areas of cooking, academics, current events, exercise and music. Opportunities are also provided for community integration through volunteering or leisure activities of the individuals' choice. During FY 2011, Community Connections consumers started volunteering at three new locations on a regular basis and two Community Connections consumers transitioned into the workshop full time. In FY 2011 Community Connections provided services to 21 individuals in Kokomo and 9 individuals in Peru and one individual in Cass County.

Bona Vista's Habilitation Services provides individual and group instruction to adults with intellectual disabilities focusing on goal centered activities that may include,



but not limited to daily living skills, independent living skills, educational opportunities, and computer skills. The habilitation department provides instruction ranging from number recognition to preparing individuals to earn their GED. Habilitation services provided service to 117 individuals in Kokomo and 41 individuals in Peru.

Bona Vista Industries (BVI)

provides vocational and life experiences in an integrated industrial setting through subcontract services and group habilitation. In FY 11, BVI worked closely with Indiana Association of Rehabilitation Facilities (INARF) and was awarded contracts with the Indiana Departments of Health and Transportation. BVI also continued to provide custom pallets to our federal customers through the AbilityOne contract.



In April, Bona Vista presented Congressman Dan Burton with the AbilityOne Champion Award. During the last fiscal year, BVI served 210 consumers in our

Kokomo and Peru facilities and acquired 77 new work contracts, which provided additional job-training opportunities. In May 2011, BVI successfully passed our CARF audit, and passed our ISO 9000 Recertification Audit with no incidents or recommendations for improvement.

Personal Care Services

Personal Care Services are provided by an Attendant or Homemaker through Bona Vista Programs.

Attendant services are provided in order to allow children, adults or persons with disabilities to remain in their own homes and to carry out functions of daily living, self care and mobility.

Homemaker services offer direct and practical assistance consisting of household tasks and



related activities. The services assist the individual to remain in a clean, safe, healthy home environment and are provided when the individual or caregiver is unable to meet these needs.

WorkForce Diversity



WorkForce Diversity, the Vocational Services division of Bona Vista Programs served approximately 391 clients this year in seven counties including Howard, Miami, Tipton, Cass, Fulton, White, and Pulaski counties. Staff worked with over 200 community businesses. We provided job placement services, computer skills

classes, and Benefit Information plans for people returning to the work force.

WorkForce Diversity partnered with several other local businesses to begin a Business Leadership Network (BLN). The BLN is an opportunity for local businesses to meet on a monthly basis and discuss changes and opportunities to hire individuals of all disabilities. WFD also began working with local veterans looking to re-enter the workforce.

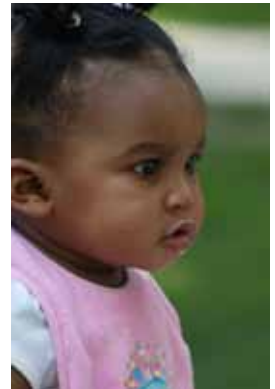
Satisfaction Survey results completed this year indicated:

- Client satisfaction with WorkForce Diversity services: 100%
- Employer satisfaction with WorkForce Diversity services: 98%
- Client satisfaction with community job: 97%

Early Childhood Services

provided services to 470 individuals in our Keys for Kids Preschool, Child Care Solutions, Early Head Start and Kindergarten Readiness programs throughout the year.

The mission of our **Keys for Kids Preschool** is to provide services and support to children and their families through an individualized program that will maximize potential, encourage independence, promote inclusion and improve the quality of life for those children and their



families. **Keys for Kids Preschool** is available for children of ALL ABILITIES. Preschool services at Bona Vista are not only for children with special needs. We pride ourselves on providing a program for special needs, typical education, and half and full day programs to children ages two through six years.

Early Head Start (EHS) serves expectant mothers and children ages birth to three years. Taking a proactive, family-centered approach, Early Head Start offers center or home-based child care and family development programming free of charge to those who meet the income requirements. EHS served 30 pregnant women and 144 children in FY 11.

Positive Results For Kids continues to provide pediatric services in the areas of developmental, occupational, physical and speech language therapies in Howard County. As a First Steps provider, we provide affordable early intervention for children birth to three years of age in Cass, Howard, Miami and Wabash counties. Indiana's First Steps System is a family-centered, locally-based, coordinated system that provides early intervention services to infants and young children with disabilities or who are developmentally vulnerable.



Thanks to United Way funding, we also provided free developmental screenings to 53 children ages birth to 5 years in both Howard and Miami counties. Client satisfaction surveys gave Positive Results For Kids a 94% satisfaction rating on services received by staff.

Kindergarten Readiness program is dedicated to providing a fun and educational, highly academic environment for children to learn and prepare for Kindergarten. The Kindergarten Readiness program provides reinforcement of basic academic skills and touches on many aspects that children will encounter in their first year of school. Therefore, focusing on the skills that children need to succeed in kindergarten also makes the transition to Kindergarten an easier one. The daily lessons will lay down a solid academic foundation for children to excel in Kindergarten.

Child Care Solutions (CCS) offers Paths to QUALITY, a voluntary statewide rating system that offers assistance, resources, and mentoring to eligible child care programs. This would include unlicensed registered child care ministries who have achieved the Voluntary Certification Program and to licensed child care centers and licensed home providers who seek to provide high-quality care to children through a 10-county wide area. Paths to QUALITY has grown tremendously over the past three years. Across the state of Indiana, 2174 child care providers have enrolled in the voluntary program, which has impacted the lives of over 61,000 children. During Child Care Solutions' 2010-2011 grant year, CCS provided trainings for over 2176 parents, child care providers and community partners on the topics of child development and health and safety in Adams, Blackford, Grant, Howard, Huntington, Jay, Miami, Tipton, Wabash, and Wells counties. The 2011 Magic Capes & Fairy Dust, Imagination is a Must Conference served approximately 100 attendees, thus impacting more than 1012 children. CCS was awarded the Indiana Non Formal Child Development Associate Project grant for the third year, which allowed 10 early childhood professionals from Howard and Miami counties to receive education credentials while maintaining full time employment. Child Care Solutions helped 875 families find high-quality child care enabling parents to work and/or attend school knowing their children were well cared for.



Bona Vista Upcoming Events

Run, Walk and Roll-April 28, 2012

Greatest Spectacle in Tasting-May 19, 2012

Baby and Kids Expo-July 28, 2012

Cinderella Ball-August 17, 2012





Aimee has two children who attend Keys for Kids Preschool at Bona Vista. Hannah is a student in Ms. Stephanie's classroom, and Garrett is a student in Ms. Susan's special education classroom. Aimee and her family were introduced to Keys for Kids when Garrett turned three. Aimee says that "this is a great program for someone like me. I didn't realize I would ever need a place like Keys for Kids."

Aimee loves seeing her children making personal strides each day. Hannah has been learning about time frames and the calendar, as well as weather. Her reasoning skills have improved, and now "she knows how to explain what she is thinking." Garrett has "socially skyrocketed" since enrolling at Keys for Kids. He is much more open to others, and he even plays with other children. Garrett's speech and occupational therapy sessions are "very helpful" in his education. Aimee's children love Keys for Kids so much, they do not want to leave at the end of the day. "Garrett throws a fit when he has to go home . . . and Hannah is definitely making friends."

Aimee enjoys the terrific communication between her family and Keys for Kids staff. "The teachers try to implement something in the classroom" if it is brought to their attention. Aimee feels that Keys for Kids staff don't write anyone's problems off. They "talk with you" in order to understand the problem. The staff is very friendly, and "receptionists find answers quickly." Aimee's family has "a lot of peace" now, and the financial help is an added bonus. Aimee would recommend Keys for Kids Preschool to anyone who has young children.



Michael Fahnstock has been with Bona Vista Programs for many years. He receives services through our Supported Living Services and has previously worked in Bona Vista Industries (BVI). In June of 2010, Michael decided that he would like work in the community and was referred to WorkForce Diversity. Michael gained services with WorkForce Diversity that month. When Michael first came to WorkForce Diversity he was not sure of what type of job he wanted, therefore the Employment Specialist set up a few job shadows to find out his interests and capabilities.

Michael first tried work at Goodwill as a sorter and decided he did not want that job. Michael said he was interested in stocking shelves. Michael then did several job shadows at Walgreens. He worked on different aisles each time which provided several different experiences. Through these job shadows, management realized how excited Michael was to stock shelves. He was doing such a good job they offered him a position. Michael became a Walgreens employee as of August 2010.

Michael has continued to learn other areas of the store, as well as stocking procedures and operating their computer system. He works two days a week at Walgreens. Through this employment, Michael has discontinued work at BVI and works completely in the community. His Employment Specialist still helps Michael weekly to continue his success through the program. Michael loves his job and if you ask Walgreens management about his performance you will hear that they are happy to have him and he is a great help with stocking shelves.

Donors

Mr. Sanford Adams
Ms. Jo Alexander
Ms. Christina Arvin
Ms. Florence Barker
Mr. Daniel Bellus
Mr. Carl Bergstrum Jr.
Mr. and Mrs. Barry Blalock
Ms. Vicki Boles
Ms. Alice Bowers
Ms. Kathryn Brown
Ms. Lynn Buckalew
Ms. Margaret Burkhardt
Mr. James Butcher
Mr. Erin Casper
Mr. and Mrs. John Claxton
Mr. Dwight Cline
Ms. Paula Concus
Ms. Betty Corn
Mr. Cyril Crampton
Ms. Peggy Daly
Mr. and Mrs. Wilbur Dankert
Ms. Jill Davis
Mr. John Delong
Mr. Ron Eller
Mr. and Mrs. Karen Fell
Ms. Ruth Ford
Ms. Joyce Fruth
Ms. Kellie Gilbert
Mr. Erlin Hall
Mr. Glen Harland
Ms. Iris Heavilin
Mr. Jeff Higgins
Mr. and Mrs. Galen Hodge
Mr. Donald Howard
Dr. Bruce Hughes
Ms. Melody Johnson
Ms. Sharon Kelley
Mr. and Mrs. Dale Kingseed
Dr. and Mrs. Kurt Kingseed
Mr. and Mrs. Jim Kinley
Mr. and Mrs. Dave Kitchell
Mr. and Mrs. Bill Lambert
Mr. and Mrs. D. Liska
Mr. Ken Lucas
Mr. Rob Lyons
Mr. and Mrs. Mike Maher
Ms. Jan Martin
Ms. Sierra Martin
Mr. Andrew Martin
Mr. Joe Martino
Mr. and Mrs. Robert Mason
Mr. Dave McFatridge
Mr. Stacy McIntire
Mr. James McIntyre
Mr. and Mrs. Tom McKinney
Mr. Jim Milner
Mr. and Mrs. Edward Miskunas
Dr. and Mrs. Robert Mitchell
Ms. Bethany Morrow
Ms. Rebecca Moulder
Mr. John Myer
Ms. Joyce Nudge
Mr. and Mrs. Stephen Nudge Jr.
Mr. and Mrs. Ron Otto
Dr. Phillip Pate
Ms. Dorothy Pickett
Mr. and Mrs. Jeff Price
Mr. and Mrs. George Queen
Mr. William Quinton
Mr. and Mrs. John Robertson
Mr. and Mrs. Blake Rollins
Mr. and Mrs. Blake Rollins
Mr. and Mrs. Paul Sandy
Mr. and Mrs. Timothy Sehr
Mr. and Mrs. Tom Sheehan
Mr. and Mrs. Bill Shirley
Mr. and Mrs. David Shultz
Ms. Lynn Smith
Mr. Charles Sparks
Ms. Mary St. Clair
Ms. Stephanie Staples
Ms. Deborah Statton
Mr. and Mrs. Don Tenbrook
Dr. and Mrs. Ronald Thompson Jr.
Mr. David Tickfer
Mr. Mark Tracey
Mr. Brent Vansickle
Mr. and Mrs. Gary Walls
Ms. Elizabeth Washington
Mr. and Mrs. Craig Westlake
Dr. and Mrs. JV Westrom
Mr. Jaime Wethington
Ms. Kellie Wiese
Mr. Russell Wilcox
Ms. Melissa Wiley
Ms. Margie Winkleman
Mr. and Mrs. Don Zent
Mr. and Mrs. Harvey Zinschlag
Booster Club of Kokomo
Consolidated Roadhouse LLC
Del-Ra Club
Dimensions
First Wednesday Card Club
Kappa, Kappa, Kappa, Inc.
Knights of Columbus
Quality auto Clinic
Schneider Electric
Second Baptist Church
Shirley & Stout Funeral Home
State Employees' Community Campaign
Windmill Grill
WWKI We Care

In Honor of and Memorials

In Memory of Mary Ellen Bontrager
Ms. Joann Bontrager

In Honor of Kenneth Brown
Del-Ra Club
Mr. and Mrs. Kenneth Bennett
Mr. and Mrs. Richard Mathson
Mr. and Mrs Louie Schmidt

In Memory of Lanore Cady
Ms. Norma Grecu

In Memory of Carolyn Carter
Ms. Zoe Johnson
Ms. Nancy Dunn
Mr. William Carter

In Honor of Jill Dunn
Ms. Jean McGroarty

In Memory of Family Members
Mr. and Mrs. Paul Cross

In Memory of Betty Fortune
Mr. Harold Shipley

In Memory of Dennis Frost
Mr. and Mrs Larry Glidden
Mr. and Mrs. Stephen Jessup

In Memory of Nettie and Dennis Frost
Ms. Valerie Malecki

In Honor of Howard Frost
Mr. and Mrs. Larry Glidden

In Memory of Howard Frost
Mr. Ron Harris
Ms. Rebecca Schmidt
Mr. Larry Glidden
Ms. Virginia Neal
Mr. Michael Neal
Ms. Nadine Dorn
Mr. Rick Malecki
Ms. Lois Hoban

In Memory of Doug and Larry Grecu
Mrs. Norma Grecu

In Memory of Eli Hannyoy
Ms. Ann Tupper

In Memory of David Griffis and Nancy Hartman
Ms. R. Griffis

In Memory of Barbara Indrutz
Ms. Clarice Beahrs
Mr. and Mrs. Morris Garbert
Mr. and Mrs. Mark Beahrs

In Memory of Larry Indrutz
Sycamore School

In Memory of Glenn Johnson
Mr. and Mrs. Jim Butcher

In Memory of Lisa Ann King
Mr. Dwight King

In Memory of Anne Poppas Kleiber
Mr. and Mrs. Dale Kingseed

In Memory of Karlee Rose Ortman
Mr. and Mrs Raymond Ortman

In Memory of Izak Poore
Mr. and Mrs. Mike Stegall

In Memory of Ken Rees
Greentown Chapter #195 O.E.S.
Mr. and Mrs. Jim Cody
Mr. and Mrs. Lamoine Clouser
Mr. and Mrs. Steven Fulton
Mr. and Mrs. Steve McEnterfer

In Memory of Roland G. "Jug" Arguin
Mr. and Mrs. Larry Curlass

In Honor of Kelby Richards
Mr. Glen Edwards

In Memory of Dr. Jim Tate
Ms. Sally Tate

In Memory of Bob Zimmerer
Mr. and Mrs. Fred Thomas

In Memory of Illona Cook And Doug Grecu
Mr. and Mrs. Larry Cook

In Memory of Jean Cardwell And Mary Lace
Ms. Marylou Conwell

In Honor of Scottie and Julia Glassburn, Arlene Perkins, Cindy Stoner, Ricky Diment And Terri
Ms. Helen Politz

Gifts

Mrs. Beth Ahls
Ms. Joanne Bennett
Mr. And Mrs. Barry and Mary Blalock
Ms. Peggie Cleveland
Ms. Melissa Clouser
Mr. John Collins
Ms. Mildred Cook
Ms. Dottie Crebo
Ms. Joanne Demarco
Ms. Martha Draving
Mr. And Mrs. George and Jo Duncan
Ms. Peggy Estte
Ms. Suzi Ferguson
Mr. Alex Gardner
Ms. Kelly Garner
Ms. Norma Grecu
Ms. Deanna Grimes
Ms. Kim Gundy
Ms. Virginia Heidman
Ms. Stephanie Higley
Ms. Deborah Irwin
Ms. Doris Johnston
Mr. Ross Jordan
Mr. Matt Kearney
Mr. Dwight King
Mr. Dale Kingseed
Mr. Kevin Kruger
Mr. Jeff Kuhn
Ms. Susie Lamson
Ms. Cheryl Layman
Ms. Tanisha Lewis
Mr. and Mrs. Lloyd
Ms. Carmen Long
Ms. Page McKnight
Mrs. Lisa Metz
Ms. Debbie Miller
Mr. Jon Noble
Mrs. Mendy Peach
Ms. Juanita Pettiford
Ms. Meredith Platt
Mr. and Mrs. Sam and Luanne Platt
Ms. Claire Reash
Mrs. Kandace Renfro
Mrs. Rhoda Reyburn
Ms. Amy Robinson
Ms. Lacey Rudolph

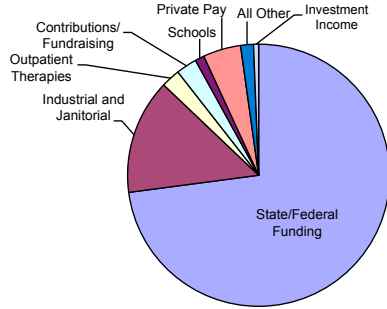
Ms. Amelia Rush
Ms. Deb Schmitt
Ms. Maddison Tedder
Mr. Eldon Terrell
Mr. John Walters
Mr. Randall Ward
Mr. Terrance Watters
Ms. Christina Weitzel
Ms. Joan Wichiman
Alliance Excavating
Coca-Cola Bottling
Del-Ra Group
Downey Insurance
Eileen And Friends
Gas America
Guyer The Mover
Hair-N-Dippity
Hardie Group
Haynes International
Huston Electric
Indianapolis Indians
J. Watson Creations
Kokomo Winery
Kroger
Larry Winkleman Microscope Service
Lisa's Pie Shop
Little Scrap Quilt Shop
Marsh Supermarket
Merle Norman
Missy Enterprises
Noon Kiwanis
Pizza Hut
Printcraft Press, Inc.
Rite Quality Office Supplies
Rock Industries, Inc.
Savage Designs
Schneider Electric
Sherrill's Restaurant
Sound Of Music
Stites Cleaners, Inc.
Sunspot Natural Food Market
Syndicate Sales
The Hot Spot
U.S. Post Office

Financial Information

The financial information below represents the period from July 1, 2010 - June 30, 2011 (Fiscal Year 2011), as audited by Blue & Company LLC.

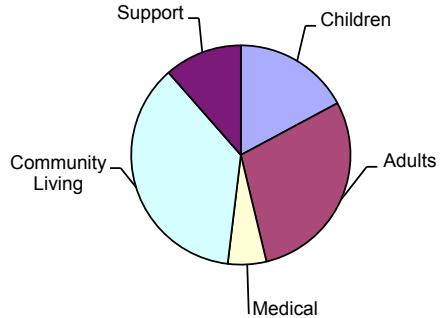
Source of Funds for Operations

State/Federal Funding	\$10,436,028
Industrial and Janitorial	\$ 2,031,734
Outpatient Therapies	\$ 333,692
Contributions/Fundraising	\$ 366,928
Schools	\$ 162,875
Private pay	\$ 666,220
All other	\$ 226,836
Investment Income	\$ 89,430
Unrealized Investment Gain	\$ 717,304
Donated Property	\$ 75,000



Operating Expenses

Children's Services	\$ 2,597,689
Adult Services	\$ 4,401,627
Medical Services	\$ 858,922
Community Living Services	\$ 5,542,435
Support Services	\$ 1,734,747



Bona Vista Programs

P.O. Box 2496
Kokomo, IN 46904-2496

NON-PROFIT ORG
U.S. POSTAGE
PAID
KOKOMO, IN
PERMIT NO. 248



Accredited by the Commission of Accreditation of Rehabilitation Facilities